Communication and Marketing Plan for Ashton Public Realm - Phase One

| Channel Online | Activity | Target Audience | Timing | | | |
|--|---|---|-------------|--------------|--------------|--------------|
| | | | w/c 7/11 | w/c 14/11 | w/c 21/11 | w/c 28/11 |
| Live web page www.tameside.gov.uk/ashtontowncentre | Information on the consultation documentation with a link to the survey. (This will be updated following the survey close as a general overview and update page) | All | x | x | x | x |
| Social media messaging and regular updates and monitoring of interaction on corporate channels, including business facing channels on; LinkedIn, Twitter, Facebook, Instagram | Regular messaging circulated and linked to news articles and main page on the website daily. Information sent with toolkit for all key partners including housing Association and groups, AgeUK, Action Together, Active Tameside, GC Business Growth Hub and GM Chamber | All | x | x | x | x |
| MP to publicise via social media | Issued via Twitter 25th November 2022 | Tameside Council staff | | | x | |
| Leader's Stakeholder Weekly briefing | Information sent to Leaders contacts and stakeholders | Key stakeholders, partners and councillors | x | x | x | x |
| Chief Executives Weekly Brief | Information and web link | Tameside Council staff | х | | x | x |
| LiveWire - online monthly staff newsletter | Article to encourage staff to complete the survey | Tameside Council staff | | x | | |
| Offline | | | | | | |
| Press Release | Proactive press release to local, regional and national contacts to announce the launch of the survey | Local, regional and national press and public | х | | | |
| Ashton Ward Members | Presentation of market square proposals to group followed by Q & A's session. | Local Ward Members | х | | | |
| Market Traders/Town Team | Drop in event 17th November | Ashton Market Traders | | x | | |
| Market Hall Public Consultation Event | Local event in the Market Hall for everyone to view the draft proposals and discuss any issues or ideas local people have. Satursday 26th December 10:30am - 3:00pm | Local Community | | | x | |
| Market Traders Session - Kiosk Operators Only | 1st December 2022, 4:30 - 5:30pm | Tameside Council Staff | | | | x |
| Scrutiny Panel | Presentation of market square proposals to group followed by Q & A's session - 23rd November 2022. | Local Members and Senior Council Officers | | | x | |
| Tameside College | Direct session led by Planit IE to engage local students identified as a key demographic in the town. Monday 5th December, Ashton Old Baths | College students and members of staff | | | | x |
| Jonathon Vickerstaff, Secretary Tameside Owners and Drivers Association (TODA) | Meeting held 25th November 2022 | Taxi Drivers | | | x | |
| Youth Council | Engagement session - awaiting a response. Chased | Identified stakeholder group | | | tbc | |
| Blind and Deaf Team | Engagement session - awaiting a response. Chased | Identified stakeholder group | | | tbc | |
| Open Space Society | Engagement session - awaiting a response. Chased | Identified stakeholder group | | | tbc | |
| People First | Engagement session - awaiting a response. Chased | Identified stakeholder group | | | tbc | |
| Faith Groups | Issued to Diversity Network. Cllr Allam to provide contact details. | Identified stakeholder group | | | tbc | |
| Emergency services | Rob Froggat, GMP contacted to arrange a meeting. | Identified stakeholder group | | | tbc | |
| Stakeholder engagement sessions | See full outline plan of meetings provided by Planit | Key stakeholders, partners and councillors | х | x | x | x |
| Resident and public Engagement Sessions | In person sessions at The Market Hall | All | | | x | x |
| Tameside Community Champions | Weekly round up, plus daily WhatsApp group message | Residents and local community | x | | x | 1 |

APPENDIX 3

| Neighbourhood Forums | Attendance and presentation of consultation document at all four Neighbourhood Forums | Tameside Councillors | x | x | x | |
|--|--|----------------------------------|---|---|---|---|
| All other available shared channels and partner networks including GP surgeries | Emailed information for dissemination through relevant channels | All | x | x | x | x |
| Correspondence to PEN participants | Email correspondence to encourage and highlight survey and participation | All | x | | x | |
| Discover App | Feature across all towns | Residents/visitors and app users | x | x | x | x |
| Communications Network including social housing providers | Email information with toolkit | All | | | | |
| Schools, Colleges and Learning Providers Network | Email issues to all secondary school and college providers | All | | x | | |
| Tameside Means Business Newsletter subscribers | Email addressed to 2,500 businesses to encourage participation in the survey | Businesses | x | | x | |
| Other External Media and Publications | | | | | | |
| Tameside Reporter Manchester Evening News Tameside Correspondent About Tameside Tameside Radio BBC Radio Manchester HITS Radio | Articles and press release as well as member interviews and briefings where requested. | All | x | x | x | x |

Additional channels will be added on an ongoing basis